

WATER CORPORATION — BUILDERNET — APPLICATIONS

**1553. Hon STEVE MARTIN to the parliamentary secretary representing the Minister for Water:**

I refer to single residence and service connection applications lodged with the Water Corporation via the BuilderNet system for the installation of new water services.

- (1) For the financial year 2022–23, how many of these applications were received, per region?
- (2) How many of the applications in (1) have successfully had water services installed?
- (3) For the applications in (1), what was the average number of days it took to successfully install water services, from the day of application lodgement to functioning metered water connection, per region?

**Hon PIERRE YANG replied:**

I thank the honourable member for some notice of the question. The following answer has been provided by the Minister for Water. As answers (1) and (2) are in tabular form, I seek leave to have the response incorporated into *Hansard*.

[Leave granted for the following material to be incorporated.]

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(1)

Region	Received Single Residence Application FY 22/23
Perth Region	10,109
South West	838
North West	97
Mid West	189
Great Southern	179
Goldfields & Agriculture Region	116

(2)

Region	New Single Residence Connections (20mm meters) installed FY22–23
Perth Region	8,478
South West	444
North West	110
Mid West	224
Great Southern	182
Goldfields & Agriculture Region	130

- (3) From the acceptance of the Water Corporation quote and payment made by the customer, meter installation usually takes place within 10 working days. Currently more than 90 per cent of all meters are installed within this time frame. Contributing factors that may delay installation include a change in the customer's circumstances, or withdrawal of applications.